Pact for skills RE-SKILLING & UP-SKILLING WORKFORCE IN TOURISM

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Pact on skills

- A flagship action under the European Skills Agenda anchored in the European Pillar of Social Rights
- The launch of the Pact European Vocational Skills Week 2020 organised by COM + DE Pres
- Main objective: to mobilize resources and all relevant stakeholders to take real action to upskill and reskill the workforce in order to:

Industrial Strategy and the green and digital transition.







Re-skilling and upskilling – one of the priorities of Recovery and Resilience facility https://ec.europa.eu/info/business-economy-euro/recovery-coronavirus/recovery-and-resiliencefacility_en

- <u>examples of reforms and actions</u>, which could be supported in the field of "reskilling and upskilling" <u>https://ec.europa.eu/info/files/examples-component-reforms-and-investment-reskill-and-upskillion</u>

Pact for Skills

Upskilling and reskilling of people of working age

All types of skills Apprenticeships Digital skills

Large scale public-private multi-stakeholder partnerships

- Major players in industrial ecosystems and public authorities
- Concrete actions and increased investments in upskilling opportunities for employees in a whole industrial ecosystems (including SMEs)

National/regional/ local partnerships

- Employers and public authorities
- Stakeholders e.g. VET providers, PES, social partners
- Sectoral and/or regional focus on upskilling and reskilling

Social Partners Arrangements

Tripartite agreements focus on upskilling and reskilling

Individual commitments

- Companies
- Stakeholders
- Commit to provide quality upskilling and reskilling opportunities



The Charter

 For a shared vision all stakeholders joining the pact should sign up to the charter as regards quality training.

Principles



Promoting a culture of lifelong learning for all



Building strong skills partnerships with relevant stakeholders

 Partners concrete commitments with KPIs eg. share of individuals benefiting from up/reskilling



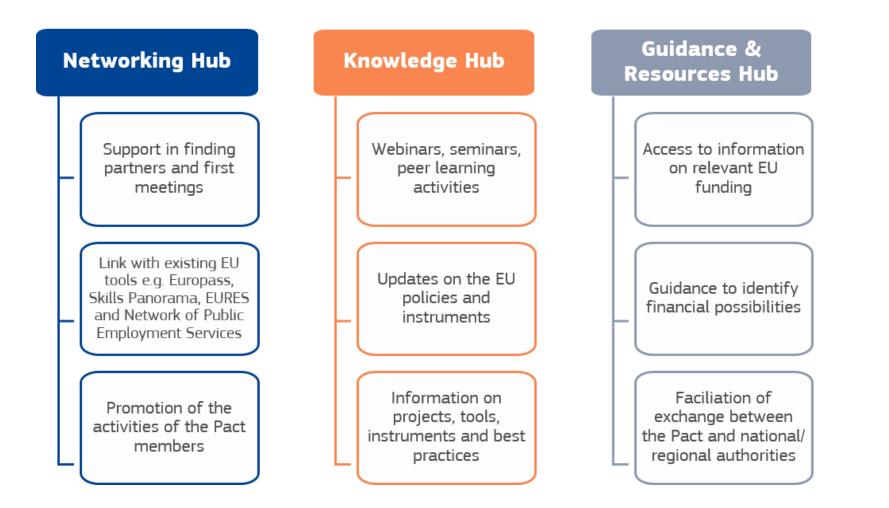
Monitoring skills supply/ demand and anticipating skills needs



Working against discrimination and for gender equality and equal opportunities



THE COMMISSION SUPPORT





Funding

- REACT-EU to mitigating negative impact of COVID-19.
- ESF and ERDF development of skills supporting industrial transformation and smart specialisations.
- Just Transition Fund reskilling of workers in regions affected by economic and environmental transition.
- InvestEU Social investment and skills window will contribute to unlock investment in skills.



Challenges of tourism labour market

- 2 million firms of which 95% are SMEs with less than 9 employees
- low pay, very high demand for staff flexibility and mobility, high staff turnover, high share of informal employment arrangements and persistent skill shortages
- more part-time jobs and temporary contracts compared to other sectors
- highly seasonal and extremely vulnerable to external political and economic factors
- transversal skills typical to tourism (e.g. customer orientation, interpersonal and intercultural communication) valued in other sectors, too



Pact for skills in tourism

- COMM Breton announced at the Convention the launch of a Pact in tourism, together with COMM Schmit
- On 29 October COM organized Roundtable on pact in tourism
- We are considering about next steps also with the Portuguese Presidency

How can you join the Pact?

https://ec.europa.eu/eusurvey/runner/Pact_for_Skills_FORM



Thank you



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